



December 11<sup>th</sup> 2020

New Brunswick Power Corporation  
515 King Street  
PO Box 2000  
Fredericton, NB E3B 4X1

Dear Contractors,

We have now completed a year of using ISNetworld ([www.isn.com](http://www.isn.com)) to support contractor safety at NB Power. As a follow-up from previous communications regarding the registration requirements of the ISNetworld, we would like to provide the following information.

All companies performing high-risk work for NB Power will be required to register with ISN within the time frame stipulated on the tender document after being awarded the contract. The requirement for ISN registration is now built into the standard terms and conditions for the contracting of high-risk work. If your company is a current subscriber, there is no additional fee; however, please ensure your company has completed the requirements specific to NB Power. If your company is new to ISNetworld, there is an annual fee for this service that varies based on company size. Additional details can be found on their website. The subscription may be used with other hiring companies who also have the ISN program as a requirement.

There is mutual benefit to NB Power and our contractors in registering with ISN. Through the improved evaluation of contractor safety programs and validation of resource qualifications, the resultant focus on safety will provide benefits to NB Power, to you the contractors and most importantly to your employees. Through this program, your company will have your safety programs evaluated against requirements for work at NB Power. Feedback will be provided in ISNetworld on opportunities to close any gaps identified with a goal to strengthen your overall safety programs.

NB Power and ISN are available to provide assistance during the registration process. For those companies not currently registered, we encourage you to review the ISN contractor management program and requirements at [www.isn.com](http://www.isn.com) as a first step. The ISN Customer Service Team can be reached by phone at (800) 976-1303 if you have additional questions or require support registering. NB Power specific questions can be directed to [ISNImplementationTeam@nbpower.com](mailto:ISNImplementationTeam@nbpower.com).

Your company's cooperation and participation in bringing this technology-based safety solution to our business relationship is appreciated.

Thank you for your continued focus on safe delivery of services to NB Power.

Sincerely,

A handwritten signature in blue ink, appearing to read "Lynn Arsenault", with a long, sweeping flourish extending to the right.

Lynn Arsenault  
Vice President, Human Resources

A handwritten signature in blue ink, appearing to read "Lori Clark", with a stylized, cursive script.

Lori Clark  
Senior Vice President Operations