

Trees and power lines don't mix!

We want to keep you safe and connected.

If a tree on your property is interfering with a power line:



1

IDENTIFY THE LINE

PRIMARY The bare wire at the top of the pole.

SECONDARY The black, insulated wire running from pole to pole.

SERVICE LOOP The thickest line running from the top of the pole to your home.

2

KNOW WHEN WE CAN HELP

NB Power only trims or removes trees that pose an electrical safety risk or affect power.

We trim or remove trees near 12 feet of primary lines when they are dead, dying, diseased, leaning toward the line or creating a safety concern.

Around secondary lines and service loops, we remove or trim trees if they are pushing the line from its normal path.

3

CONTACT NB POWER

Call **1 800 663-6272** or submit a tree maintenance request on the NB Power website at nbpower.com/trees or by scanning the QR code below with your phone.

A representative will visit within 30 business days to inspect the tree and assess the situation.

Any wood or debris from our work will be left on your property.

If your tree doesn't meet our criteria for maintenance, you can hire one of the approved contractors listed on our website at nbpower.com/trees.



Stay safe!

Never try to trim or prune a tree near a power line. Contact with a power line can be fatal.



Énergie NB Power