



Énergie NB Power

Claim Submission

If you believe that NB Power is liable for the damages you sustained, please ensure you do the following:

- Do not dispose of any damaged items as there is the possibility that we may need to inspect, view, or even obtain additional information about the items.
- Fill out the following Property Damage Claim Form below with all pertinent information. If information is missing, NB Power may not make an appropriate determination
- Include copies of any supporting documentation such as receipts, estimates, photographs, warranties, etc. with submission

Once your claim has been submitted, NB Power will make every effort to investigate the circumstances surrounding your claim and make every effort to make a decision within 30 days from the date of submission. However, please be aware that each claim submitted has unique circumstances and there may be times when the investigation will take longer depending on the complexity of the incident. Once the investigation is complete, you will be notified of the results.

If required fields are not properly filled out your claim submission will be returned, resulting in a delay in processing your claim

Property Damage Claim Form

To proceed with a damage claim request, please fill in the form below

Note: All fields are required

Your first Name: _____

Your last Name: _____

Mailing address: _____

Telephone number:
Daytime: (____)_____-_____
Evening: (____)_____-_____
Cell: (____)_____-_____

NB Power account number: _____
(If you do not have a NB Power contract account number please contact 1-800-663-6272 to discuss details of your claim)

E-mail: _____

Have you filed a claim with your insurance company? Yes ___ No ___
If yes, please provide the name of your insurance company _____



Énergie NB Power

Please attach pictures, repair estimates, receipts, supporting documents

Location of incident: _____

Date of incident (YYYY\MM\DD): _____

Time of incident: _____

Detailed description of the incident:

Please provide a detailed list of what you are claiming damages for

Item-Model/Serial No.	Age	Cost	Replacement Cost	Repair Cost

Please ensure that you have included all pertinent information related to your claim. Once a decision has been reached regarding your claim; the file will be completed and no further information shall be considered.

How would you like to be contacted? E-mail _____ Letter _____

Prepared by: _____ Date: _____

I understand that NB Power will investigate the circumstances of my claim based on the information I have provided above. I agree that the claim is valid and the information contained herein is accurate to the best of my knowledge.



Énergie NB Power

To submit claim by Mail or Fax:

Mail or Fax the completed Property Damage Claim Form and all supporting documentation such as receipts, estimates, photographs, warranties, etc. to:

Mail:

NB Power
Attention: Damage Claims
515 King St
P.O. Box 2000
Fredericton, NB E3B 4X1

Fax:

(506)458-4000

To submit claim electronically:

1. The largest total file size for an electronic submission is 6MB. You may need to resize pictures (reduce the number of pixels) if your files exceed 6MB total; otherwise, please submit your claim by mail (address above).
2. Save your completed form (to your computer) along with all supporting documentation such as receipts, estimates, photographs, warranties, etc.
3. Go to NB Power's [Contact Us by Email](#) page
4. Attach all supporting documentation using the "Browse" function next to the "Attachment" field.